

Job Role: Casual Tea Room Assistant

Line Manager: Food and Beverage Manager

Hours per Week: Casual Mon - Sun

We are looking to recruit within our very busy tea room

Our Tea Room is a significant piece of the commercial puzzle and we are looking for the right candidate with a desire to succeed and assist in the development of an already busy area of the business. Our Tea Room is a Monday – Sunday operation and successful candidates must have availability to work during the week and at weekends.

The applicant must be confident, friendly, bright, and self-motivated with the ability to work on their own and as part of a team with high personal standards.

Overview of responsibilities

- Assisting in a front and/or back of house role as rostered by the Food and Beverage Manager
- Drink preparation and coffee making
- Working as part of a team
- Ensuring high standard of customer service to all visitors and staff at all times
- Maintaining Health and Safety standards, including allergens and COSHH regulations.
- Ensure stock is replenished in a timely manner reporting any shortages to the Food and Beverage Supervisor
- Display merchandise in an attractive manner
- Ensuring the tea room is prepared and suitable for visitors prior to opening
- Ensuring that the outer areas of the Tea room are presentable, tidy and clean for the public use
- Cash handling, including opening and closing till
- Assisting with food service delivery during hospitality events
- Assist with preparation and delivery of Afternoon Teas

Skills and Personal Qualities:

- Possess great oral and written communication skills
- Confident when dealing with the public
- Passionate about people and customer service
- Strong motivation skills , energetic and a desire to be the best
- Ability to work under pressure and multi task

- Strong ability to multi task and prioritise

Qualifications and Experience

- Experience of working in a front of house role desired but not essential
- Barista Training would be an advantage but not essential.
- Experience of working in a fast paced environment
- Customer service experience

Benefits include

- 15% staff discount within the Painshill Shop
- Entry to Painshill for yourself and immediate family
- Free food and drink when on duty
- Regular weekday and weekend work available
- Continued training and development

Training will be provided although prior experience within a customer service background would be an advantage.

Please note due to the location of Painshill, own transport is not essential but highly recommended.

This is an ongoing position as we are always looking for expert staff to join our team. If you are interested in applying please apply with CV and covering letter to catering@painshill.co.uk

No time wasting. Please only apply for this position if you are interested in becoming a part of this team with a view to progress in your career